



## BROOKHILL CLUB

Welcome to the Brookhill family!

The Brookhill Board of Directors and I would like to extend a special welcome to you as a new member of Brookhill Country Club. Brookhill has been serving families since 1958. We feel very strongly that we have an excellent facility and a variety of activities that will appeal to each and every member of your family.

Included in this packet is a variety of information that will hopefully add to your enjoyment of Brookhill Club. It has been prepared to give you all the information that has been provided to our current members and includes several additional items that will allow you to feel right at home on your first visit.

If you have any questions after reviewing the enclosed information, please don't hesitate to contact our staff at Brookhill using any of the contact information provided below.

Once again, welcome to Brookhill and have a great summer!

Sincerely,  
Brian Williams  
President, Board of Directors

Brookhill Country Club  
2019 Board of Directors

Brian Williams, *President*

Roger Porter, *Vice President*

Erin Bradley Yoest, *Secretary*

Blaire Gambrel, *Treasurer*

Jerald Aguilar

Gino Badami

Matt O'Connell

Robert Kniewel

Kris Knudsen

Scott Smith

Scott (Jake) Jakubowski

Managers

Ann Rosenthal

Pool Manager

Kelli Hansen

Office Manager

Kelly Rose

Bar Manager

Asst. Pool Managers

Ashley Rosenthal

Leo Ehlers

## Contact Information:

Address: 1900 Cole Creek Drive, Omaha, NE 68114

Phone: 402-391-4679 (will not be answered until opening day)

Email: [info@brookhillclub.com](mailto:info@brookhillclub.com)

Facebook: [Brookhill Country Club](#)

Twitter: @brookhill\_pool

## Hours of Operation:

Hours of Operation as listed below reflect general hours. **Please see our website, social media, lifeguard announcements, and Calendar of Events which will reflect changes to these hours.**

Pool

Monday-Friday 1:00pm-10:00pm

Saturday-Sunday 12:00pm-10:00pm

Snack Bar

Monday-Thursday 1:30pm-9:00pm

Friday 1:30pm-8:00pm

Saturday-Sunday 12:30pm-9:00pm

Clubhouse

Monday-Wednesday 5:00pm-10:00pm

Thursday-Friday 3:00pm-10:00pm

Saturday-Sunday 12:00pm-10:00pm

### **\*BROOKHILL CLUB HOURS WILL BE SHORTENED:**

- **WHEN SCHOOLS ARE IN SESSION**
- **WHEN SWIM AND DIVE MEETS ARE SCHEDULED**
- **ACTS OF NATURE**
- **HOLIDAYS (MEMORIAL, FOURTH OF JULY, LABOR) 12:00pm-6:00pm**

# BROOKHILL POOL - GENERAL RULES & INFORMATION

THE FOLLOWING INFORMATION AND RULES ARE SET UP FOR THE PROTECTION AND BENEFIT OF ALL MEMBERS AND THEIR FAMILIES. THESE RULES HAVE BEEN ESTABLISHED TO ENSURE THE SAFE AND SANITARY OPERATION OF THE CLUB AND ITS FACILITIES. PARENTS ARE REQUESTED TO EXPLAIN THESE RULES TO THEIR CHILDREN AND TO THEIR GUESTS. SITUATIONS NOT COVERED IN THIS PACKET WILL BE DETERMINED BY MANAGEMENT AND THE BOARD OF DIRECTORS.

**Stormy Weather...**please review the tornado and lightning emergency procedures with your family. Any heavy rain, lightning, or hail in the vicinity will cause the pool to close until all dangerous conditions pass. During storm and tornado watches, the pool will remain open as long as conditions are safe. The decision to close is at the discretion of the manager on duty.

**Important...**if the sirens do sound, the staff will proceed as follows:

- No child will be allowed to leave unless picked up by a parent or other designated person
- All individuals will take cover in the pump room or dressing rooms. We have been in contact with the civil defense office and have been advised that these are the safest locations
- During a tornado warning, we will not be able to answer the pool phone

Brookhill Club will not open if the air temperature is below 68 degrees. This is determined by the pool manager at opening. The temperature will be re-checked an hour later. If the temperature is above 68 degrees, the Club will open at that time. If the temperature is still below 68 degrees at the one-hour check, the temperature will not be checked again until 4:45 pm. A determination will be made at that time as to whether the Club will open that evening

If lightning is spotted or if thunder is heard, the pool will be cleared for thirty (30) minutes to see if the weather will clear. If the weather hasn't moved on in one (1) hour, the pool will be closed until the next shift change.

**Please check your email and/or our website or social media sites for closing announcements.**

**Calendar of Events** will be posted monthly on our website and at the entrance of the Club to the west of the guard shack counter. Please use this helpful tool to inform yourself as to special events, closures due to swim meets, special hours of operation.

## **Special Events**

**Adult Nights;** designated Fridays marked on the Calendar of Events. Members 21 years and older from the hours of 8:00pm-12:00am. Guest fees are not collected for visitors, but must be accompanied by a member in good standing. Parties of 15 or more must be approved by a manager, and guest fees may apply.

**Family Days/Nights;** designated Saturday afternoons as marked on the Calendar of Events

**Movie Nights;** as scheduled and posted on the Calendar of Events

**Dollar Draw/Dollar Dog Nights;** Every Thursday 5:00pm-8:00pm

**Ladies' Days;** each Tuesday morning from 10:00am to 1:00pm is open to ladies 18 years of age and older. Bring friends, a favorite book, a snack to share.

**Pool Parties;** celebrate at the pool! Parties must be booked by a manager at least 24 hours in advance. Reservations may be made for a two-hour period for up to 25 non-member guests. A \$200 deposit will be required and \$4/person guest fee. If your party is cancelled due to inclement weather, we will work with you to reschedule.

**Picnic Areas and Grills;** All food must be kept inside the fenced-in picnic areas. Anyone using the picnic area and grills are expected to clean up after themselves. No glass or cans are allowed. Parties may be booked in the picnic area. Please contact the pool manager for rules, information, and date availability.

**Recreation Areas;** Anyone using the recreation areas are expected to clean up after themselves and use the following areas at their own risk:

Volleyball Courts  
Basketball Courts  
Horseshoe Pits

**Guests...**-Every member is responsible for the conduct of his or her guests and their children. A "GUEST" is defined as one who is not a member of Brookhill Club, regardless of age.

- a. All guests, including non-swimmers, and regardless of age, must check in at the guard shack and pay the guest fee before admittance.
- b. All members bringing guests must purchase a guest pass. Guest passes will be purchased at the guard shack, 5 passes at a time for \$20 per packet.
- c. Members may bring up to five (5) guests per day. If you will have more than five guests, you must book a party and give the manager at least 24-hour notice.
- d. In-town guests are permitted to visit up to 5 times during the season, and must be accompanied by a member for the entire time they are at the pool. In-town guests are not permitted to visit on Club mandated holidays
- e. Out-of-town guests are permitted any day, for fourteen (14) visits. An out of town-guest must reside outside a fifty (50) mile radius of the Club.

Misuse of guest privileges will not be tolerated and may result in revocation of membership.

#### **Childcare Policies:**

1. Adult members providing daycare services in their home may bring their daycare children to the pool and pay the \$4.00 guest fee each time. There is no limit on the number of visits. The Child Care provider must stay on the Club property and is responsible for supervising the children at all times. Daycare providers can only bring in three (3) daycare children before 4:00pm from Memorial Day through Fourth of July. After the Fourth of July daycare providers may bring in up to five (5) children at any time of the day.

2. Parents may have their children brought to the pool by a designated child care provider. *Please submit a Childcare Provider Permit including the \$25 fee before they bring your children. If you do not have a Permit of file, they will be turned away.*
  - a. The Childcare Provider must be sixteen (16) years of age
  - b. A maximum of two (2) childcare providers may be listed on a membership. Only ONE sitter may attend with the children at a time
  - c. This Permit is only valid until 6:00pm
3. If a Childcare Provider other than a designated provider brings your children to the pool, they must pay the guest fee. Non-member childcare providers may not bring in guests of their own.
4. All childcare providers must be aware of Brookhill Club rules.

**Watch Your Speed...**The speed limit in our parking lot (and driveway) is 15 mph. License plate numbers of all violators will be recorded. After one warning, violators may lose their membership privileges.

**Parking...**located on the fence to communicate where NOT to park. If all parking spaces on paved lot are filled, please park in the grassy area to the south-southwest of the Club.

**Follow the Arrows...**while navigating the Brookhill drive and parking lot, please follow the direction of the arrows on the blacktop. The direction of traffic proves to be the safest means of unloading children at the front gate. Let's keep the parking lot safe; drive responsibly!

Children are not allowed to play, bicycle, skate, etc. in parking lot or on the driveway.

**Lost & Found;** Brookhill Club will not be responsible for personal property left unattended at the Club. Please keep an eye on your belongings. If items are misplaced, please check the bins located outside of the dressing rooms. Periodically, lost items are displayed on tables in front of dressing rooms. All are encouraged to check the tables!

**Discipline Policy...** The lifeguards on duty are charged with complete responsibility for enforcing pool rules. They have the authority to suspend pool privileges or to expel, at their discretion; regardless of age, any person whose conduct is discourteous or jeopardizes the safety and enjoyment of others. Parents are requested to review pool rules with their children and remind them that lifeguards' instructions must be obeyed. Any complaints regarding safety or pool rules or operations should be reported immediately to the pool manager.

- a. The procedures for disciplinary action stated below will be strictly enforced. Please review these procedures which are as follows;
  - i. Warning
  - ii. If the behavior continues, sit out of the pool for 10-15 minutes ("Benched"). The manager may also require the offender to clean areas of the pool as a disciplinary measure rather than "benching".
  - iii. If the behavior persists or is severe, dismissal for the balance of the day with a written explanation and notification to parents. Three (3) written reprimands will warrant suspension for up to five (5) days. Suspensions lasting longer than 5 days require the approval of the pool manager.
  - iv. The manager has the authority to immediately expel anyone from pool property for severe discipline or rule infraction

- b. **Complaints, Discipline, Loss of Privilege**
  - i. Complaints by members regarding abuse of any facilities of Brookhill Club must be reported to management.
  - ii. The Board of Directors of Brookhill Country Club has charged its management with the task of enforcing all Club rules. When a member or guest is approached by a Brookhill manager concerning an issue of behavior, that member or guest is expected to be courteous and responsive. Management will receive the complete support of the Board in the fulfillment of his/her duties.
  - iii. If any member or guest fails to act appropriately after a warning, and persistently violates the spirit of the rules, that person will be subject to suspension or loss of Club privileges, or such other measures as deemed appropriate by the Board of Directors and/or as provided by the bylaws.
  - iv. Any complaints about the rules or regulations, or violations of the same, should be submitted in writing to management or the Board of Directors rather than to the lifeguard on duty

**Code of Conduct**-As stated in the By Laws, Brookhill Country Club is a social club supported by membership fees, dues and assessments for the pleasure, recreation and fellowship of its members. All members, staff, visitors, and guests are expected to conduct themselves in a manner that:

- a. Creates an environment and culture that is courteous, considerate, respectful, and reflective of personal Integrity and good will
- b. Acknowledges the Club as a Family Friendly environment and, therefore, refrains from using language and behavior inappropriate for children and uses good taste

**Harassment Policy**-the Club is committed to providing an environment that is free of discrimination and harassment with respect to its members, guests, and staff.

**Smoking**... is permitted on the elevated deck ONLY. Smoking is not allowed anywhere else on Brookhill Club property. Please dispose of cigarette/cigar butts in the buckets provided. Minors are prohibited from the deck unless accompanied by a parent or caregiver.

**Alcohol Policy**- Brookhill Club adheres, at all times, to Nebraska State liquor laws. Instances of intoxication on Club property may be subject to appropriate disciplinary action.

- a. Bartenders may refuse service of alcoholic beverages to any individual they feel is intoxicated or on the verge of becoming intoxicated.
- b. Procuring alcohol for an underage person will result in immediate expulsion from the Club and in disciplinary action up to and including membership revocation
- c. No outside alcoholic beverages are permitted on Club property. All coolers will be inspected upon admittance to the Club.

**Rest Breaks**; the ten (10) minutes before each of the hours of 1:00pm and 10:00pm will serve as a short rest period for those under age 18. No children over the age of 1 are allowed in the big pool at this time. Members and guests over the age of 17 may use the pool during this time. No ball play allowed in pool area during rest breaks.

Children ten (10) years old and younger will not be permitted to come to the pool without an adult member or a babysitter who is registered on their membership. This rule has been initiated solely for the safety of our children.

**Membership Dues;** to be considered a member in good standing, all dues must be paid in full by May 15<sup>th</sup>. If dues are not paid in full, any member may be put on the Club's Wait list for membership.

**Abusive and profane language** will not be tolerated. Fighting and/or the use of profanity will result in immediate expulsion from the Club.

All members must check in and be registered at the guard shack

All members and guests use Brookhill Club property, equipment, and facilities at their own risk. The Club will not be held liable for any accident or injury in connection with the use of any of the Club's facilities.

No pets are allowed in the Clubhouse or pool area with the exception of certified service animals.

Gum and food are prohibited on the pool deck.

Glass of any kind is prohibited on the pool deck and grassy area of the Club property.

The pool manager may restrict entry to any swimmer for health reasons such as heavily skinned knees or elbows, open sores, communicable diseases, etc.

All swimmers are expected to shower before using the pool, and again after using any of the recreation areas

No dunking, shoulder riding, throwing of persons, wrestling, pushing. No towel snapping. No intentionally malicious splashing. No running on the pool deck. No causing undue disturbances.

Floatation devices, including life jackets are prohibited, unless approved by pool manager

No medicine will be administered by Brookhill Club staff

Abuse of Brookhill property is prohibited. This includes standing on chairs, sitting on tables, and general disrespect of property.

**Wading Pool...**The wading pool is for children under the age of five (5) who cannot safely play in the main pool. Children who can swim will not be allowed in the wading pool at any time.

Diaper age children **MUST** wear plastic pants or swimmer diapers. If your child does not have a swimmer diaper, he/she will not be allowed in the pool. The entire Club (both pools) must shut down for up to thirty (30) hours when a fecal accident occurs in either pool. **PLEASE CHECK THEM OFTEN!** Thank you!

Parents or babysitters must be with their children who are in the wading pool at all times.

**Diving Area...**all swimmers must be able to swim before using the diving board. A guard or manager may administer a swimming test before allowing use of the diving board. No one is allowed to



catch someone jumping off the diving board. Only one person is allowed on the diving board at a time. No more than one bounce per dive. No running dives.

**Attire...**swimwear must be full coverage, in accordance with Brookhill Club's family friendly policies. Cutoffs are not allowed in the pool. Shirts are not allowed in the pool unless approved by a guard or manager.

## **FECAL AND VOMIT ACCIDENT PROTOCOLS**

### FORMED FECAL AND VOMIT ACCIDENTS:

1. Immediately after Brookhill staff has been notified of an accident of this type, the lifeguard staff will clear the pool. This means no one can continue to swim in the main pool or wading pool; regardless of which pool the accident occurred in, as both pools share the same filter system.
2. Staff will remove all visible matter.
3. The pool must be closed for thirty (30) minutes due to the addition of chemicals as stated in the guidelines by the Nebraska Health and Human Services.
4. After thirty (30) minutes, the chemical levels should return to normal and swimmers may re-enter the pools.

*Estimated loss of swim time: One Hour*

### DIARRHEA AND LOOSE STOOL ACCIDENTS: (effective 2013): Any loose, non-formed stool will be considered diarrhea.

1. Immediately after Brookhill staff has been notified of an accident of this type, the lifeguard staff will clear both pools. A "CLOSED" sign will be placed at the front gate. The website and all social media will be updated with notification of Club closure.
2. Staff will remove all visible matter.
3. Staff will "shock" the pool by raising chlorine levels in accordance with the guideline stated by Nebraska Health and Human Services. These levels must be maintained for thirty (30) hours. These chlorine levels are too high for swimmers to safely be in either pool.
4. After thirty (30) hours, chlorine levels should have return to normal range. The time it takes to do this depends on the air temperature and can take up to ten (10) hours longer. Members will be notified via email, our website, and social media.

\*These procedures are closely followed to ensure the safety and health of all of our members, guests, and staff; in accordance with Nebraska State law.

\*If you or your child is experiencing vomiting and/or diarrhea, please refrain from using the facilities.

*Estimated loss of swim time: Up to 48 hours*

# SWIMMING LESSONS 2019

## Session One

Dates: June 3 - June 19

Member Registration: May 25    Non- Member Registration: May 31

## Session Two

Dates: June 17- June 28

Member Registration: June 8    Non-Member Registration June 14

## Session Three

Dates: July 1 - July 12

Member Registration: June 24    Non-Member Registration June 28

## **FEES:**

MEMBERS: \$35/PERSON    NON-MEMBERS: \$45/PERSON

\*TIMES FOR ALL SWIM LESSONS: 11:15AM - 12:00PM

\*\*FOR INFORMATION ABOUT DIVING LESSONS, PLEASE MAKE ARRANGEMENTS WITH MANAGEMENT

\*\*\*PRIVATE LESSONS: \$20/FORTY (40) MINUTE SESSION